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Handy hints for a visit from The Santa Family

Thank you for selecting **The Santa Family** to supply Santa for your holiday event. To help you in making Santa's visit a most enjoyable time, we have prepared the following list of suggestions. Items 1 through 5 should be done well before Santa arrives. If there is something missing from this or your contract, please contact us immediately.

Have your camera ready

Be sure to have all cameras, camcorders and batteries necessary to take the photos you want.
Be sure to recharge or have fresh batteries.

Reserve a special parking place for Santa

If the visit is at your home, leave an opening at the end of your driveway. Put a temporary barrier in the space. Have some fun and put a sign out **"Reserved for Santa!"** or back one car down the driveway with a space in front. When Santa calls that he is there, whoever greets him outside can pull the car up in the driveway and Santa can park right behind.

If your event is at a company facility, office building or hotel, try to make arrangements for Santa to park in a valet or loading area. Again you can mark the area with a fun sign. This makes it easier for him to be fresh and ready to bring joy to your guests.

Have your gifts ready

Santa does not bring any candy canes or gifts with him. He will hand out your candy and gifts and can carry in one bag of presents (40 lbs. or less) for children or guests. They should be well labeled. We suggest a large black marking pen and writing directly on the gift, as tags can easily fall off. All packages should fit into one 35-gallon trash bag. He will then transfer the gifts to his "Santa" bag. If you have more gifts, Santa will usually ask a couple of the 'big kids' (adults) to be honorary Elves and instruct them to bring in the extra gifts.

Have a special chair for Santa and Mrs. Claus

Folding chairs, plastic chairs, and low chairs (the one's you sink into) are not good. Santa and Mrs. Claus like a chair that is sturdy and stable. A good, sturdy straight-back dining chair with no arms works well. They should be able to sit comfortably on the chairs while children are visiting.



Place the chair in a holiday setting

Maybe in front of a decorated wall or any festive type of backdrop, and your photos will have more impact. Place a wreath, a few Christmas cards or your children's drawings on the wall to make a wonderful difference. Leave a foot or two between the chair and the tree or wall. This will allow room for others to gather around and behind Santa's chair for group photos. Fireplaces do look nice but remember putting **The Santa Family** too close to a real fire is not good for their comfort or health.

Get everyone together before Santa enters

Timing is everything. **TSF's** contracted time begins the minute they arrive. Minutes spent getting everyone together are part of your contracted time. If everyone is scattered around the house or office, you lose valuable time. **TSF** and you can coordinate (**TSF** will call you when they are five minutes away from arrival). That's your cue to have someone go outside to meet **TSF**, and for you to get everyone together and maybe to sing some Christmas Carols. If Santa is to bring in presents, the person meeting him can help him fill his bag. Then, at the right moment, Santa can pop in and join everyone in the singing. If you have a large group of children to see Santa, you should assign someone to be Santa's helper and coordinate the children as they each visit Santa unless of course Santa brings his own helpers to coordinate the children.

Think about photos with everyone

Yes, some teenagers will shy away or think it is too childish to have a photo with Santa. Don't worry; Santa can stand up for a "buddy" photo. What about grandma and grandpa? Take a photo with Santa and Grandma hugging. And, nothing is more fun than having Santa ask Grandpa if he's been a good boy.

Balance or payment due to Santa

If there is a balance or payment due to Santa place it inside a Christmas card or envelope. It never looks appropriate when someone gives cash to Santa. So, as Santa is departing, hand him the envelope and say, "Thank you Santa, and here is a Christmas card from all of us".

TSF never breaks from their characters

The Santa Family never breaks from their characters. This is very important and something most adults sometimes forget when interacting with us. Please don't ask questions or make comments to **The Santa Family** that will break us from our characters. It is very important that you treat Santa, Mrs. Claus, and Misty the Elf as their character and not someone playing a part. Please help keep the wonder of Christmas for your children and others.